

# **The City of Maple Heights Ohio**

Service Department 2023 Annual Report

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## **Mission Statement**

The Mission and Main goal of the City of Maple Heights Service Department is to provide essential services to our residents and visitors every day. Maintaining our city's thoroughfares for both vehicular traffic and pedestrians is a top priority for this department to ensure safe travels throughout the City of Maple Heights. The Service department utilizes skilled personnel to maintain and repair critical infrastructure and other public assets in a timely and cost effective manner using available resources approved for our disposal.

## **Who We are**

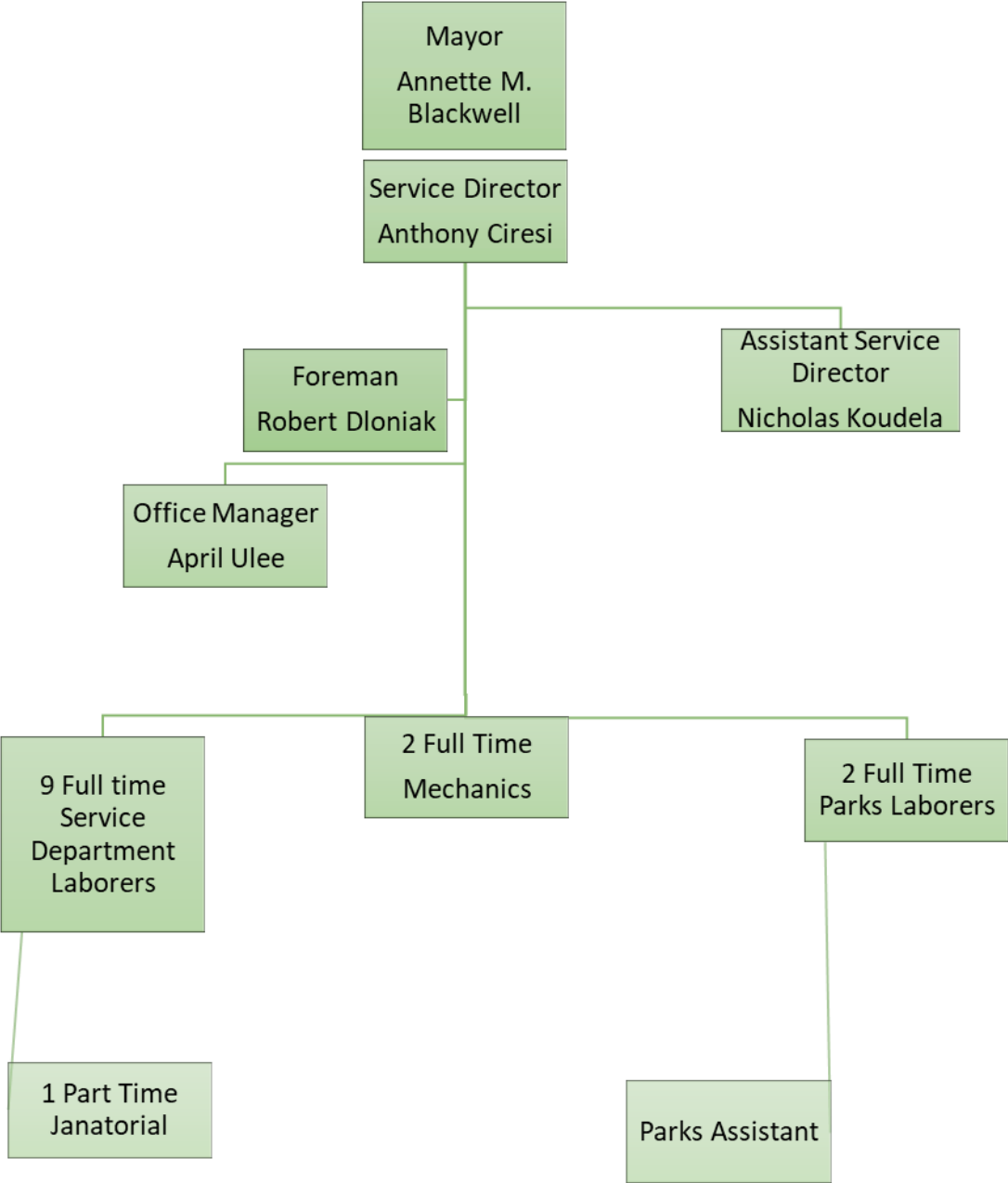
The Maple Heights Service Department is comprised of 18 full time employees, and 1 part time employee who perform various task through the city. Some of the job duties that we perform.

- Maintaining over 160 lane miles of Roadway including repairs and snow removal
- Maintain and upkeep all 8 city owned buildings and various properties
- Maintain a fleet of over 200+ pieces of equipment essential to city operation
- Cut and maintain vacant city owned properties thorough the summer
- Handles Trash complains and calls between residents and Waste management
- Manage a resident Household Hazardous waste collection service
- Trim and remove trees and debris in vehicular and pedestrian right of ways
- City fuel management and operations
- Capital improvement Management
- Tree lighting ceremony set up
- Setup and break down for all city functions and meetings
- Fall Leaf collection
- Prep Splash park for summertime

# Strategic Networking Partners



# City of Maple Heights Service Department Employee Roster



**Fall Leaf collection** runs from October to End of December pending inclement weather.

- We run 2 leaf vacuums 5 days a week making rounds throughout the city. 2023 we made it through the city 3 times before inclement weather!



With Partners from Cuyahoga County Soil and Water we were able to give away free rain barrels to over 20 residents at our Service Garage.

**2023 Rain Barrel Pick-up**

*Reduce Your Runoff*

**Thursday, May 11th**  
4-6 PM  
City of Maple Heights Service Garage (building in rear)  
5501 Dunham Road  
Maple Heights, Ohio 44137

One FREE system (compliments of West Creek Conservancy) to the first 20 Maple Heights residents to register !

Save the Rain for a Sunny Day!  
Rain Barrels harvest rainwater for all your garden needs and combat Stormwater Pollution in your community!

All participants must register online at [www.cuyahogawcd.org/events](http://www.cuyahogawcd.org/events) or contact Jacki Zevenbergen at 216-524-6580 x 1006  
Free barrels are first come, first serve for Maple Heights residents.

Workshop Sponsors:    



Working with other departments, we install and assemble projects such as the Little free library, and Story walk trail located at Stafford park by the Fitness Trail. The department also assisted residents during 2 weekend shred days to help recycle and dispose of paper shreddable items for residents.



The Service Department also sets up important city events such as monthly Council meetings, Easter Fest, Fall fest and “Music in the Park”.



The Service department Plows over 160 lane miles of roadway on 24-hour emergency call outs. We have 6 International Plow trucks, 3 Small 1-ton dump trucks and two pickups to accomplish this task.



We use 100-300 tons of salt per event and order approximately 2500 tons of road salt a year! That's over 5,000,000 lbs.



For 2023 we ordered one new Freightliner salt truck which should be built by Fall 2024  
**Thank you, Mayor and Council!**



Weather Allowing the City Street sweeper maintains roadway gutters starting at Main streets and finishing up on Side streets periodically throughout the year.



We collect and dispose of household hazardous waste and computers residents drop off.



Unfortunately, illegal dumping remains a problem especially with latex paint - which can be dried out and disposed of in normal trash service.



## **City Projects the Service Department Oversees/Performed**

- City Hall Elevator opening, inspections and certifications
- City Hall Security Access Control System
- City Hall Security Doors installation
- Install Service Department and Community garden fencing.
- Rehab/Paint Stafford park pavilions
- 100+ Dead or Dangerous tree removals
- Line striping city roads and Stafford Park parking lot
- Asphalt road patching/ resurfacing 1,088,000 lbs. of material
- Repair 60+ Cleveland Water dig job repairs throughout the city
- Coordinate Resident Sewer backups, road and catch basin repairs with County Public Works
- Coordinate with Cleveland Water for Resident Lead Line replacement program
- Manage phone calls of 50+ weekly Waste Management issues and address Resident Complaints.
- Manage Household Hazardous waste and computer roundups
- Replace 2 rooftop heating/Ac units at Fire Station
- Pickup dumped and house cleanout trash at properties cited by the Building Department