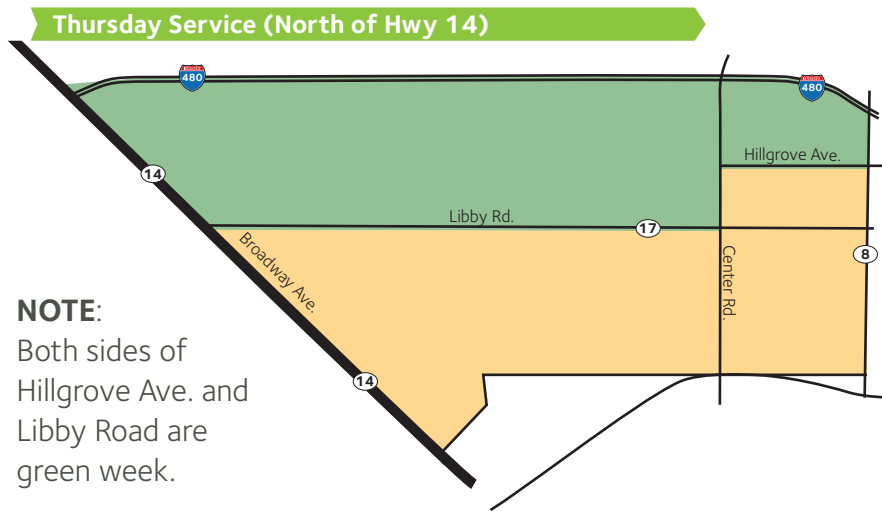


Thursday Service Area

If your residence is North of Broadway Ave (Rt 14) your service day is Thursday.

Recycle is collected every other week. Follow the color-coded map and calendar to determine your week of recycle service.



NOTE:
Both sides of Hillgrove Ave. and Libby Road are green week.

Waste Collection Guidelines

As residents of Maple Heights, you will receive residential waste collection service once per week and recycling every other week. Please observe the following guidelines to keep your collection service running smoothly.

- Your cart should be placed out at the curb by 7 a.m. on your collection day
- Bag and tie your trash inside the 96 gallon trash cart.
- Place your trash cart within three feet of the curb in front of your residence the night before your scheduled collection day with the lid opening facing the street.
- Mattress or cloth furniture must be wrapped due to bed bugs.**
- Extra trash is to be in bags, 50 lb. limit.

Bulk Items

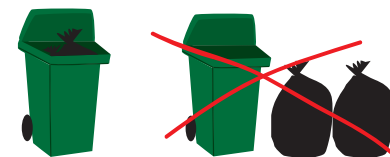
Waste Management will also collect bulk items during your scheduled day. If the truck picking up your regular waste leaves the bulk trash, we will dispatch a second truck to retrieve these larger items. We ask that you be patient. Bulk items are objects too large for one person to handle, and typically include the following:

- Carpet – Please cut, roll and tie the carpet in lengths no greater than four feet.
- Appliances – Please remove appliance doors and freon.
- Large Screen TVs (42 inches and up)
- Furniture
- Mattresses and box springs wrapped in plastic with duct tape to ensure safety of our people due to bed bug outbreaks.
- Lumber Products – Please bundle and tie wood products in lengths no longer than three feet and 40 lbs.

Unacceptable Waste

- Anti-freeze
- Car parts
- Tires
- Batteries
- Propane tanks
- Dirt, gravel, rock & sod
- Riding mowers
- Concrete and cement (in any form)
- Gasoline
- Insecticides
- Paint cans with wet paint residue
- Oil-based Paint
- Bricks and roofing shingles
- Stones
- Cleaners and Solvents

Move outs and evictions are not part of the city service. Please call Waste Management customer service to arrange for special pick up.



Cart must be filled before extra cans or bags are placed outside the cart.



Cart must be filled before extra cans or bags are placed outside the cart.

Cart Care

Both the trash cart and recycling cart are designed for ease of maintenance. To clean, simply rinse with water from time to time and let it dry in sunlight with the lid open. Do not place paints, solvents, acids, gasoline, oil, hot ashes, medical recyclables, exposed needles, sand, soil, rocks or concrete in your cart.

Carts are the property of Waste Management. They have been registered to your address and are not to be removed from that property.

Loading Your Cart

Always lift the lid from the front to place materials inside the cart. Mixed recyclables (paper & containers), should be placed loose inside the recycling cart. Recyclables do NOT need to be sorted.

Moving one cart at a time, first, make sure the lid is closed. Then grab the handle and use the convenient "tilt and go" bar feature (between the wheels at the rear of the cart), to tilt the cart back slightly. Now, safely and easily push or pull the cart. The cart is designed to withstand dragging, however, for ease of use, tilt and roll!

DON'T FORGET: Always close the lid before moving. Pull the cart uphill, and push the cart downhill.

Always Close the Lid

Always keep the lid closed to keep animals, rain, snow, and ice out, and keep the refuse, recyclables and odors in.



CUSTOMER SERVICE
866-797-9018
customerservice_miohin@wm.com



Welcome to your **New Waste Collection and Recycling Service**, brought to you by the City of Maple Heights and Waste Management of Ohio. As your waste service provider, the Waste Management Team looks forward to bringing you courteous and dependable curbside collection. In this guide, you will find instructions and information about your waste services. If you have a question not covered in this guide, please visit the City of Maple Heights website at www.citymapleheights.com

Pick Up Schedule

All services will remain the same on Thursday/Friday. **Recycling every other week.**

- PLACE YOUR CARTS OUT BY 7 A.M.**
- FILL YOUR CART FIRST.** Cart must be filled completely with trash and or yard waste, before extra cans or bags may be placed outside the cart.
- Additional cans or bags must weigh less than 50 lbs.
- Additional bags or cans may be placed outside the cart for collection once the cart is completely full.

YOUR TRASH PICK-UP IS WEEKLY.

According to the map above, determine if your service week is **yellow** or **green**, and follow the every other week recycling service schedule.

Every Other Week Recycle Service

| JANUARY 2017 | | | | | | | FEBRUARY 2017 | | | | | | | MARCH 2017 | | | | | | |
|--------------|----|----|----|----|----|----|---------------|----|----|----|----|----|----|------------|----|----|----|----|----|----|
| S | M | T | W | Th | F | S | S | M | T | W | Th | F | S | S | M | T | W | Th | F | S |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | | 29 | 30 | 31 | | | | | 29 | 30 | 31 | | | | |

| APRIL 2017 | | | | | | | MAY 2017 | | | | | | | JUNE 2017 | | | | | | |
|------------|----|----|----|----|----|----|----------|----|----|----|----|----|----|-----------|----|----|----|----|----|----|
| S | M | T | W | Th | F | S | S | M | T | W | Th | F | S | S | M | T | W | Th | F | S |
| | | | | | | 1 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | | |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 | 28 | 29 | 30 | 31 | | | | 25 | 26 | 27 | 28 | 29 | 30 | |
| 30 | | | | | | | | | | | | | | | | | | | | |

| JULY 2017 | | | | | | | AUGUST 2017 | | | | | | | SEPTEMBER 2017 | | | | | | |
|-----------|----|----|----|----|----|----|-------------|----|----|----|----|----|----|----------------|----|----|----|----|----|----|
| S | M | T | W | Th | F | S | S | M | T | W | Th | F | S | S | M | T | W | Th | F | S |
| | | | | | | 1 | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 | | |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 | 27 | 28 | 29 | 30 | 31 | | | 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| 30 | 31 | | | | | | | | | | | | | | | | | | | |

| OCTOBER 2017 | | | | | | | NOVEMBER 2017 | | | | | | | DECEMBER 2017 | | | | | | |
|--------------|----|----|----|----|----|----|---------------|----|----|----|----|----|----|---------------|----|----|----|----|----|----|
| S | M | T | W | Th | F | S | S | M | T | W | Th | F | S | S | M | T | W | Th | F | S |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | | 29 | 30 | 31 | | | | | 29 | 30 | 31 | | | | |

■ Holiday Service Delay



- Carts must be within 3 feet of the curb.
- Carts must be placed side to side not front to back.
- Please do not park your car in front of cart on pick up day.

Do not place your cart close to obstructions such as mailboxes, utility poles, fire hydrants and parked cars.